Case Study 2: Test Lead Training

The role of a Test Lead varies widely between organisations and even within some large organisations. Sometimes the Test Lead is a fairly junior role restricted to carrying out a plan and checking that certain documents have been completed. While it is not common for this to be true, one large organisation we know does define their test lead role in this way. For other organisations, the Test Lead does everything for testing on the project. This tends to be a more stressful position since they are left with responsibility for the testing of the project often without control of the resources.

The people attending the training may range from the relatively new, to seasoned people with substantial experience in IT. We get the occasional person who is coming from a user background. The users understand the business but not the testing techniques.

In providing training for a diverse group like this we need to be sure to cover the basics so everyone can start and then move up the list for those with greater responsibilities.

In a recent classroom, we had all three levels in one place. Some people had never heard of testing before but were well versed in what the user needed (being users themselves), some had some experience in testing but wanted to be a lead and some had some lead experience.

NVP supplied training that embedded the Test Lead into the SDLC with the understanding that testing occurs throughout the project (not just at the end) and that the test lead needs to understand not only what documents need to be supplied but why they are being completed and what value they supplied. While some of the training obviously exceeded what some of the people required, they all benefitted from the extended understanding of the Why and When.

Contact us now for your training.