

## Case Study 10: Privacy

Privacy of data is becoming increasingly important to the industry. With increasing regulations and increased scrutiny from the press, no organization can hide data breaches for too long.

### Issue

The client was facing a privacy audit from one of their customers. It started out as a series of questions and requests for information and then changed into an audit of the privacy practices. Note that the client had access to the data of the customers of the customer. They had to prove that the data they were given was secure both at the time of use and afterwards until it was destroyed.



### NVP Solution:

While it was up to the client to provide the final information to their customer, NVP assisted in determining the answers to the questions and commenting on the reports provided from the auditors. We provided a second review of the material to ensure accuracy and correct any

misconceptions on the part of the auditors. We also recommended the best way of addressing some of the concerns raised by the auditors. Having been in Software Quality Assurance for so many years and subject to audits of testcases, we are familiar with what is being asked and how it is being perceived. Not everything is direct answer and not everything can be answered but everything has to be explained.

See [Privacy](#) or [contact us](#) for more information.